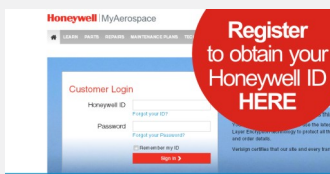



Authorized Service Center & Dealer Welcome to the Family Kit


This guide provides online sources of information for our Authorized Service Center and Dealer network to successfully manage the business and technical interfaces for the support of our mutual customers using Honeywell products. In order to have access to all the links in this Kit, you must Register to obtain your Honeywell ID first.




Portal



Service Center Support




Training Solutions



Parts



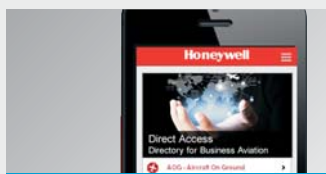
Aerospace Technical Support



Technical Publications



Warranty & Maintenance Programs



Honeywell Mobile Apps



Agreements & Authorization Levels

Honeywell Advisory Boards

AOG

Branding

Portal and Registration

Honeywell | MyAerospace

PARTS & REPAIRS SERVICES & SUPPORT CONTACT US ACCOUNT

LEARN MORE

Online Ordering Order Status Technical Publications GoDirect Services Dashboard Contracts & Reporting MSP, HAPP, MPP Core Returns Customer Pricing Reports Software & Data Services (ASDS)

SIGN IN
CREATE AN ACCOUNT

MOST POPULAR TASKS

- Contracts & Reporting (MSP, HAPP, MPP) ...In GoDirect Services
- Place an Order ...In Online Ordering
- Get Order Updates ...In Order Status
- Get Technical Support ...In Technical Knowledge Center
- Find a Capable Repair Center ...In Repair Capabilities
- Submit a Warranty Claim ...In Claims

Honeywell Portal MyAerospace.com

MyAerospace.com is your single place to help purchase, track, and maintain your Honeywell products. Learn more

[Learn More >](#)

Honeywell | MyAerospace

MyAerospace.com Registration
Fields marked with an asterisk * are required.

CREATE HONEYWELL ID VALIDATE HONEYWELL ID PROFILE DETAILS

Create a Honeywell ID

- * Honeywell ID / Username:
- * Password:
- * Confirm Password:

Personal Information

- * First Name:
- * Last Name:
- * Organizational Role:
- * Your day-to-day activities:

NOTE: We will setup our best applications to make your job easier.

* Company Email Address:

Sign In Today!

[Learn More >](#)

[Back to Menu](#)

Parts



Online Ordering & Status

Important Information
Find, Purchase New & Used, Exchange, Repair or Rent Honeywell parts.

Pricing Catalog

Important Information
Pricing Terms and Condition. Contact Sales Team Information

Engine Rental Bank

Important Information
APU and Propulsion rentals for various Honeywell manufactured engines.

Return Material Authorization Policy

Important Information
Return Commercial hardware site.

Core Return Policy

Important Information
Honeywell Mechanical Core Return Policy Requirements.

Sales Bulletins

Important Information
Download Honeywell Aerospace Sales Bulletins.

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Channel Partner Advisory Board



The Channel Partner Advisory Board (**CPAB**) represents the global network of dealers and Maintenance, Repair & Overhaul (MRO) centers authorized by Honeywell to support the business and general aviation community.

The purpose of the CPAB is to work with Honeywell to strengthen relationships with its global Channel Partner Network to collectively provide a world class customer experience for the business aviation community. Since the Channel Partner Network is in constant contact with aircraft owner/operators, we also serve as the conduit for providing Honeywell with valuable customer feedback. After nearly 20 years, the CPAB underwent a transformation in 2012 to become more of a strategic resource. Since then our overarching goal is to enhance Honeywell's reputation with channel partners, improve the customer experience and explore growth opportunities for Channel Partners and Honeywell.

At each face-to-face meeting in Phoenix we initiate subcommittees to focus on various areas of concern. These committees have worked on items such as: event reporting, communications, growth, aging TFE731 fleet and exchange core / rental engine returns. In addition to the subcommittees, we also discuss technology improvements involving Honeywell IT, material support and any changes effecting our ability to support the aircraft operators. All of these are designed around our overarching goal of mutual growth and improving the customer experience.

I look forward to meeting new members at the next CPAB meeting.

Welcome to the Channel Partner Network!

Darrell Capra
CPAB Chairman

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Customers Helping Customers

Honeywell



**Global Customer Committee
Honeywell Business Aviation**

Introduction and Mission Statement

The Global Customer Committee is an independent group of business aviation professionals that works jointly with Honeywell to bring about improvement in aircraft, equipment, operations and services by seeking input from members on any concerns or questions based on the operator's experience, and to represent those topics to Honeywell.

The Global Customer Committee's mission is to prevent problems from occurring through a free flowing exchange of information between members and Honeywell, working through a Top 25 action list that is consolidated and prioritized globally.

Operating System – Customers Helping Customers

Committee members include operators, channel partners and pilots specialized in either mechanical or avionics components, in the following regions: • Americas: 41 members • Europe, Middle East, Africa and India: 25 members • APAC: 13 members. Each region has two face to face meetings every year. In addition, there are two Global Telecoms between meetings.

Collaboration

- Working teams collaborate directly with Honeywell on the highest priority actions from the Top 25 List
- OEM Liaisons communicate with the different Aircraft Manufacturer Customer Advisory Boards to work on issues at the aircraft level

This partnership has produced great results, such as:

- AOG and customer service improvements
- Functionality added to Honeywell's MyAerospace website
- Technical fixes resulting in service bulletins, mechanical and electrical
- Direct Access Support Network Directory Mobile App

Americas Leadership



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Derek Ellis (CA) 562.490.630834
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Samson Franklin
Honeywell Regional
C&PS Director
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Interested in becoming a member or submit an issue to the Committee?
Please visit our website at:
<http://committees.honeywell.com>

For more information, please email us at: GCC@Honeywell.com








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Honeywell

Branding

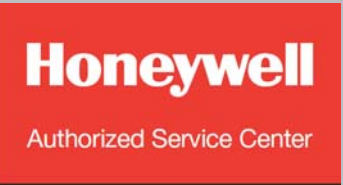

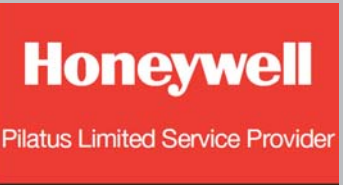
Honeywell Logo - Incorrect Use

					
No graphic elements of any kind should intrude into the control field	Do not use logo with added graphic elements or special effects like drop shadows	Do not use logo with poor reproduction	Do not distort or manipulate logo. Do not alter the letterforms or the spacing between letters	Do not use logo screened at any percentage	Do not use logo with condensed letters or the spacing between condensed letters
		Lorem Honeywell sit consectetur adipisicing. 			

Honeywell 3rd Party Branding Standards

General Guidelines for Use by Authorized Parties

[Learn More](#) >

 <p>Authorized Service Center</p> <p>Mechanical</p>	 <p>Authorized Dealer</p> <p>Avionics</p>	 <p>Pilatus Limited Service Provider</p> <p>Authorized</p>
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Honeywell Authorized Service Center Banner

Honeywell provides 4X6 feet Authorized Service Center Banner

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Service Center Guide Book

1 Communications & Documentation

2 Communications & Documentation

3 Communications & Documentation

4 Communications & Documentation

Channel Partner (Service Center)

This document provides the processes or sources of information for our Authorized channel partner network to successfully manage the business and technical interfaces for the support of our mutual customers using Honeywell products.

To get a digital copy sign in to MyAerospace, then go to Parts & Repairs – Repair Information – Authorized Service Centers – Communication & Documentation and follow these few steps:

1. Choose “Service Center Book” from the first roll down menu
2. Choose “All Models” from the second roll down menu
3. Click on “Search”
4. Double click “Service Center Guide Book - Rev 22”

MyAerospace

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